



# Intelligent Tracking

<http://www.ctrack.co.za>



## FREQUENTLY ASKED QUESTIONS

 the intelligent choice



C-track South Africa is proudly a DigiCore Holding Limited group company. DigiCore Holdings Ltd was founded in 1985, and was listed on the JSE in 1998. We have over 2 decades of experience in the fleet management and stolen vehicle recovery market and have installed over 500 000 systems across 6 continents. The C-track range of products are based on the latest GPS/GSM (GPRS) and RF location methods which means that you can typically locate your vehicle within 4 meters of its position.

### Where can I get C-track fitted?

C-track has a nationwide network of 35 fitment centres across South Africa. Please refer to [www.ctrack.co.za](http://www.ctrack.co.za) to find your closest branch. Alternatively C-track will come to you and install your tracking unit at a time and place convenient to you.

### How do I know if my tracking unit is working?

The C-track Support Centre is notified daily on the functional health of your C-track unit. If your unit is not reporting, we will notify you proactively by SMS.

### Do I pay for the recovery of my stolen vehicle?

Your C-track contract allows for one free ground recovery per month. C-track is contracted to South Africa's leading independent recovery specialist.

### What is C-track's recovery rate?

Our superior GPS/GSM (GPRS) and RF tracking technology enabled C-track to consistently maintain a recovery rate in excess of 90%.

### What happens if I sell my car?

You have 2 options: transfer of ownership of the contract, or transfer your tracking unit to your new vehicle. Both options are easily facilitated by C-track.



### C-track Support Centre

*This is a 24/7 infrastructure, dedicated to the support of all C-track related services. Be it sales, technical or emergency related, our qualified staff are*

**READY TO ANSWER YOUR CALL**

**• 0860 CTRACK •**

## PRODUCTS

### C-track Insure

The C-track Insure is an advanced GPS/GSM (GPRS) and RF technology developed for private vehicle owners needing a stolen vehicle recovery solution.



Pricing: **Cash price - R699 installation** | R149 pm  
**Free fitment R 169 pm** | 36 month contract

### C-track Insure Protector

The C-track Insure Protector is an advanced GPS/GSM (GPRS) and RF technology developed for private vehicle owners needing a stolen vehicle recovery solution with additional products offering you valuable safety and security benefits in the form of CrashGuard™ and BodyGuard™.



Pricing: **Cash price - R1 299 installation** | R159 pm  
**Free fitment R 189 pm** | 36 month contract

### C-track Secure Plus

The C-track Secure Plus is an interactive satellite vehicle tracking solution employing the latest GPS/GSM (GPRS) and RF location technology. This system is ideal for the small business and private individual, combining basic fleet management tools together with a stolen vehicle recovery solution.



Pricing: **Cash price - R3 999 installation** | R179 pm  
**Free fitment R299 pm** | 36 month contract

### C-track Secure Plus Protector

The C-track Secure Plus Protector is an interactive satellite vehicle tracking solution employing the latest GPS/GSM (GPRS) and RF location technology. This system is ideal for the small business and private individual combining basic fleet management tools together with a stolen vehicle recovery solution. In addition, this product includes valuable safety and security benefits in the form of CrashGuard™ and BodyGuard™.



Pricing: **Cash price - R3 999 installation** | R209 pm  
**Free fitment R319 pm** | 36 month contract

## PRODUCTS AND BENEFITS



### Insurance approval

SA Insurance Association (SAIA) approved, qualifying you for preferential discounted premiums.



### Nationwide recovery

In the event of theft, C-track will cover the cost of the recovery team.



### Proactive daily health checks

If your unit stops working, we will notify you via SMS, thus avoiding potential repudiation in the event of a theft.



### Battery / unit tamper

If the power to your unit is tampered with, we will notify you via SMS, thus alerting you to a potential incident of theft.



### Get direction

Lost? Call the C-track support centre 24/7/365 to get accurate GPS based directions.



### International tracking

C-track can track and recover your vehicle if it is stolen within or outside South African borders.



### BorderGuard™

The C-track Support Centre is alerted when your vehicle approaches any of South Africa's borders and responds accordingly.



### SMS - vehicle location

Send an SMS from your cell phone to get an accurate GPS based location on your or your family's vehicles.



### Illegal movement notification

If your car moves when switched off, C-track will notify you via SMS.



### StealthGuard™

Additional recovery enhancement. Standard in all C-track products.



### CrashGuard™

In the event of a collision, the C-track support centre and your authorised contacts will be notified, ER24 will be despatched if necessary.



### BodyGuard™

If your safety is compromised as a result of a breakdown, C-track will respond to your call and despatch an armed Guard.



### Internet - vehicle location

Using an Internet connection and the C-track web application, view the current location and download the historical trip reports of your vehicle.



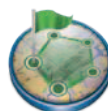
### SARS accepted logbook

C-track automatically creates an easily maintained, SARS accepted, electronic logbook enabling maximum tax rebate.

\* Business/Private switch - Optional extra - additional R20ppm

## PRODUCT COMPARISON

	Insure	Insure Protector	Secure Plus	Secure Plus Protector
Insurance approval				
Free nationwide recovery				
Proactive daily health checks				
Battery / unit tamper				
Get directions				
International tracking				
BorderGuard™				
SMS - vehicle location				
Illegal movement notification				
StealthGuard™				
CrashGuard™				
BodyGuard™				
Internet - vehicle location				
SARS accepted logbook <small>* Business/Private switch - Optional extra</small>				
Preferred area				
WatchMode™				
DriveAlert™				
Remote panic button <small>* Optional extra</small>				



### Preferred area

Create your own preferred movement area. If this area is breached, your C-track will proactively alert the Support Centre and yourself.



### WatchMode™

If parking in an unsafe area, send an SMS to your unit. If your car moves, C-track will alert you via SMS.



### DriveAlert™

Want to know when your family starts driving? Send an SMS to activate WatchMode™.



### Remote panic button

24/7/365 access to ER24 & security response when your panic remote is pressed in the vicinity of the vehicle.

\* Optional extra

## C-track Fitment Centres

Head Office*	(012) 450 2222
Boksburg	(011) 823 6177
Westrand	(011) 472 6400
Menlyn	(012) 348 0613
Durban	(031) 564 2064
Cape Town	(021) 801 3012
Port Elizabeth	(041) 373 0051

**CALL 0860 CTRACK**  
**www.ctrack.co.za**

C-track systems use DigiCore's PATENTED technology  
PRICING VALID FROM MARCH 2011  
©2011 C-track South Africa  
A division of JSE listed DigiCore Holdings Ltd.

Log on to [www.ctrack.co.za](http://www.ctrack.co.za) for a list of alternative accredited fitment centres

\* Please contact our Head Office for International enquiries